



THERE'S CAMPING *and*
THERE'S KOA

MISSOULA KOA

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A NOTICE TO OUR CUSTOMERS AND TENANTS:

As communities begin to feel the impact of the coronavirus (COVID-19), I want to share with you the steps we're taking to help protect the health and safety of our customers and our KOA team members, which is always our top priority.

We're closely monitoring local and national reports on the evolving impact of COVID-19 and, based on guidance from the Centers for Disease Control (CDC), the World Health Organization and applicable public health agencies, we've developed plans and established a task force that will allow us to respond timely and appropriately.

We have increased our housekeeping and sanitization efforts in all public and office areas including restrooms cabins and laundry rooms. We are frequently disinfecting often-touched surfaces such as door handles, countertops, keypads, restroom surfaces, and baskets. We're asking all our team members to follow the CDC guidelines to prevent the spread of the infection. In these efforts, we are advising our team members to use disposable gloves, disinfectant spray, and cleaning solution.

We have implemented guidelines that instruct those team members who experience cold or flu-like symptoms, or individuals who have been diagnosed through testing with COVID-19 to stay home and follow the CDC's instructions.

Missoula KOA cares about our customers and team members, and at the core of our commitment to you is, Excellent Customer Service. This will not change, even as the situation evolves, and we intend to continue to meet the needs and expectations of our customers and teams.

We will continue to monitor the situation and adjust the actions taken as necessary to help limit the spread of this virus and do our part in helping to protect our valued customers and team members during this time.

Laurie Wisby
Missoula KOA
Manager/Owner

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